

23 /08/ 2013

To our stakeholders:

We recognize that a key requirement for participation in the UN Global Compact is the annual preparation and posting of a Communication on Progress (COP) that comprises of a statement of continued support for the UN Global Compact, a description of practical actions with regard to the principles of the UN Global Compact, and a measurement of outcomes or expected outcomes.

We are late in creating, sharing and posting our COP report due to our company does not have a Department of CSR, which means that the work has been carried out by the management of Quality and Training. A health problem has undermined the ability and the time required for the preparation of the COP. For this reason another person is being trained to carry out this important work. This will enable us to improve the training of our staff so that we can react more effectively to future incidents. This issue is part of the difficulties faced by medium sized businesses, so we need you to apply to our case the discretion of understanding and flexibility. We hereby ask for an extension period in order to be able to post a COP that describes our company's efforts and progress to implement the principles of the UN Global Compact. Our new COP report will be posted on the UN Global Compact website by 28 November 2013 at the latest.

Sincerely yours,

  


Mr. Santiago Fernández Caballero  
Chief Executive Officer  
Servatur S.A.